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7 *Jeremy Smith, Robert Gamez, Maryanne Chisholm,*
8 *Desiree Licci, Joseph Hefner, Joshua Polson, and*
Charlotte Wells, on behalf of themselves and all others
similarly situated

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15
16 UNITED STATES DISTRICT COURT
17 DISTRICT OF ARIZONA

18 Victor Parsons; Shawn Jensen; Stephen Swartz;
Dustin Brislan; Sonia Rodriguez; Christina
19 Verduzco; Jackie Thomas; Jeremy Smith; Robert
Gamez; Maryanne Chisholm; Desiree Licci; Joseph
20 Hefner; Joshua Polson; and Charlotte Wells, on
behalf of themselves and all others similarly
21 situated; and Arizona Center for Disability Law,
Plaintiffs,

22 v.

23 David Shinn, Director, Arizona Department of
Corrections; and Richard Pratt, Division Director,
24 Division of Health Services Contract Monitoring
Bureau, Arizona Department of Corrections, in their
25 official capacities,
26 Defendants.

No. CV 12-00601-PHX-ROS

**DECLARATION OF TANIA
AMARILLAS DIAZ**

27
28

1 I, Tania Amarillas Diaz, declare:

2 1. I am an investigator at the Prison Law Office (“PLO”) assigned to work on
3 the *Parsons* case. I am over the age of 18 and if called as a witness, I could and would
4 testify competently to the facts stated below, all of which are within my personal
5 knowledge.

6 2. On March 11-12, 2020, I participated in a monitoring tour of Arizona State
7 Prison Complex (“ASPC”)-Florence, along with other attorneys employed by the PLO,
8 the Arizona Center for Disability Law, the ACLU of Arizona, and the ACLU National
9 Prison Project.

10 3. In preparation for the tour, Plaintiffs’ counsel requested a list of all requests
11 for specialty referral submitted to Utilization Management for patients at ASPC-Florence
12 from November 1, 2019, to February 15, 2020, including (a) name and ADC number of
13 patient; (b) specialty type; (c) request status (routine, urgent, or emergent); (d) status of
14 request as of the date the report is run. Attached hereto as **Exhibit 1**, and filed under seal,
15 is a true and correct copy of the request (redacted).

16 4. In response to our request, Defendants produced a 21-page report listing the
17 1,001 specialty consult requests submitted between November 1, 2019, and February 15,
18 2020. The report contained 618 specialty consult requests submitted as “Routine,” 381
19 specialty consult requests submitted as “Urgent,” and two specialty consult requests
20 submitted as “Emergent.” The specialty consult requests span many specialties, including
21 neurosurgery, hem/oncology, cardiology, ENT, and gastroenterology. Attached hereto as
22 **Exhibit 2**, and filed under seal, is a true and correct copy of the list (redacted), as
23 produced and Bates-stamped ADCM1602422-ADCM1602442 by Counsel for
24 Defendants.

25 5. On March 9 and 10, 2020, I reviewed the status of 283 specialty consult
26 requests listed in the report produced by Defendants, focusing primarily on requests
27 whose status was listed as “Authorization Obtained.” I did this by checking the electronic
28 medical record for the relevant class member and consult request.

1 6. The report contained 276 specialty consult requests listed as “Authorization
2 Obtained.” I understand this to mean that the requests have been authorized but not yet
3 scheduled or completed. I reviewed the underlying medical records for 188 of those 276
4 requests. (I selected those 188 by scanning the specialty consult requests report for entries
5 listed as “Authorization Obtained” and prioritizing requests submitted on an urgent basis.)
6 I found that 85 out of those 188 requests (or 45%) were already out of compliance with
7 Performance Measures 50 and 51. That is, if they were submitted on a routine basis, it
8 already had been over 60 days since the consult request was submitted, meaning they
9 were out of compliance with Performance Measure 51 (“Routine specialty consultations
10 will be scheduled and completed within 60 calendar days of the consultation being
11 requested by the provider.”). Or, if they were submitted on an urgent basis, it already had
12 been over 30 days since the consult request was submitted, meaning they were out of
13 compliance with Performance Measure 50 (“Urgent specialty consultations and urgent
14 specialty diagnostic services will be scheduled and completed within 30 calendar days of
15 the consultation being requested by the provider.”).

16 7. For example, I reviewed the following specialty consult requests for five
17 separate class members. The list produced by Defendants listed the status of each of the
18 below requests as “Authorization Obtained.”

- 19 a) A routine request for a neurology consult was submitted on November 18,
20 2019, for “NEUROLOGY CONSULT PARKINSONS TREMORS WORSE
21 EVEN WITH INCREASES TO MEDICATIONS MORE TREMORS
22 INCREASED SEE MEDICATION DOSING INMATE NEUROLOGY
23 PLEASE.” According to Performance Measure 51, that consult should have
24 been completed by January 17, 2020. According to the electronic medical
25 record, the request was authorized on December 12, 2019; March 11, 2020;
26 and twice on March 18, 2020. Also according to the electronic medical
27 record, this class member has not been seen for this request as of March 19,
28 2020.

- 1 b) A routine request for ENT was submitted on December 2, 2019, for
2 “increased R ear pain for the last 2-3 months. His ear rings and throbs with
3 pain at night.” According to Performance Measure 51, that consult should
4 have been completed by January 31, 2020. According to the electronic
5 medical record, the request was authorized on December 12, 2019.
6 According to the electronic medical record, this class member has not been
7 seen for this request as of March 19, 2020.
- 8 c) An urgent request for hem/oncology was submitted on December 10, 2019,
9 for a follow-up with Dr. Arslan, hematologist/oncologist, who requested that
10 the class member return on November 8, 2019. According to Performance
11 Measure 50, that consult should have been completed by January 9, 2020.
12 According to the electronic medical record, the request was authorized on
13 December 20, 2019, and February 20, 2020. According to the electronic
14 medical record, this class member has not been seen for this request as of
15 March 19, 2020.
- 16 d) A routine request for cardiology was submitted on December 16, 2019, for
17 “abnormal 12/3/2019 EKG-sinus bradycardia, left posterior fascicular
18 block.” According to Performance Measure 51, that consult should have
19 been completed by February 14, 2020. According to the electronic medical
20 record, the request was authorized on January 8, 2020, and March 5, 2020.
21 According to the electronic medical record, this class member has not been
22 seen for this request as of March 19, 2020.
- 23 e) A routine request for gastroenterology was submitted on January 5, 2020, for
24 a HIDA scan. According to Performance Measure 51, that consult should
25 have been completed by March 5, 2020. According to the electronic medical
26 record, the request was authorized on January 21, 2020. According to the
27 electronic medical record, this class member has not been seen for this
28 request as of March 19, 2020. Attached as **Exhibit 3**, and filed under seal, is

1 a redacted version of a letter sent by Plaintiffs' counsel Rita Lomio and
2 myself to Defendants' counsel Timothy Bojanowski on March 17, 2020,
3 regarding delays in specialty care for this class member.

4 8. Attached as **Exhibit 4**, and filed under seal, is a redacted version of a letter
5 sent by Plaintiffs' counsel Rita Lomio and Amber Norris to Defendants' counsel Timothy
6 Bojanowski on March 18, 2020, regarding delays in specialty care for another class
7 member at ASPC-Florence.

8 9. Attached as **Exhibit 5**, and filed under seal, is a redacted version of a letter
9 sent by Plaintiffs' counsel Rita Lomio to Defendants' counsel Timothy Bojanowski on
10 March 19, 2020, regarding delays in specialty care for another class member at ASPC-
11 Florence.

12 I declare under penalty of perjury that the foregoing is true and correct.

13 This declaration was executed on March 20, 2020, in San Rafael, California.

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15 Dated: March 20, 2020

/s/ Tania Amarillas Diaz

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Tania Amarillas Diaz

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Respectfully submitted,

Dated: March 20, 2020

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Attorneys for Arizona Center for Disability Law

CERTIFICATE OF SERVICE

I hereby certify that on March 20, 2020, I electronically transmitted the above document to the Clerk's Office using the CM/ECF System for filing and transmittal of a Notice of Electronic Filing to the following CM/ECF registrants:

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s/ C. Kendrick

Exhibit 1

(Redacted)



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VIA EMAIL ONLY

February 11, 2020

Mr. Timothy Bojanowski
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tbojanowski@strucklove.com

RE: *Parsons v. Shinn*, 2:12-CV-00601
Notice of Monitoring Visit: ASPC-Florence; March 11-12, 2020

Dear Tim,

I write to schedule our next monitoring tour. We will visit ASPC-Florence on March 11-12, 2020. As on past tours, we plan to start at 8:00 a.m. and end at 4:30 p.m., with a 30-minute lunch break at approximately 12:00 noon.

We plan to have three tour groups. We anticipate that the following Plaintiffs' counsel may be there one day or both days. They are Corene Kendrick, Rita Lomio, and Tania Amarillas from the Prison Law Office; David Fathi, Amy Fettig, Eunice Cho, and Curtis Harris from the ACLU National Prison Project; Maya Abela, Sey In, and Gosia Zawilak from the Arizona Center for Disability Law; and Casey Arellano and Yvette Borja from the ACLU of Arizona. Exhibit A lists the information to authorize each participant. I will update you if the number of groups changes.

We plan to take photos while visiting the prison. We will rely on institutional staff (or ADC staff/counsel) to provide a camera for each group, take photos as directed, log the photos as taken, and then provide us with electronic copies within one week through ADC's attorneys. As on previous tours, we will give our contact information by way of business cards and envelopes to class members we speak with during the tour. We will present these materials to defense counsel and security staff upon request prior to entering the complex.

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Mr. Timothy Bojanowski
RE: *Parsons* Visit to ASPC-Florence
(March 11-12, 2020)
February 11, 2020
Page 2

The tours will include the following activities:

Inspection of Physical Premises:

We would like to conduct physical inspections of:

- each unit within the facility;
- any infirmary and medical beds;
- recreation areas and program areas;
- ADA housing units;
- all medical clinics and facilities (including mental health and dental facilities), including all locations in which telemed and telepsych encounters are held;
- all watch areas, including those used for security watch, mental health watch and/or suicide watch.

We may ask to observe pill call, clinic operations, and/or group programming at one or more units at each facility.

Staff Interviews: During our tour, we would like to speak with:

- the FHA;
- the Director of Nursing;
- the Medical Director;
- the Mental Health lead;
- the Dental director or designee;
- contract monitors;
- any providers and medical, dental or mental health staff at the facility on the tour days;
- clinical and custody staff responsible for conducting programming for prisoners with mental illness;
- the clinical coordinator and/or any staff members charged with scheduling prisoner medical appointments, including outside specialty consultations; and,
- the deputy warden or warden for each unit or facility.

We can work with you and Centurion counsel to schedule a time for a meeting with healthcare site leadership, if that would be more efficient for health care staff.

Class Member Interviews:

We would like to speak to class members either at their cell front or on the yard, as we encounter them. On some occasions, we will want to briefly speak to a class member in a confidential setting. We will meet with any named plaintiffs incarcerated at the Florence Complex at the time of the tours.

Mr. Timothy Bojanowski
RE: *Parsons* Visit to ASPC-Florence
(March 11-12, 2020)
February 11, 2020
Page 3

Document Review:

We will need the ability to review eOMIS during the tour. Tour participants will plan to bring their own laptops (which will be left in the designated conference room in administration) for eOMIS access during the tour, unless we hear otherwise from you. Should Defendants prefer to provide computer access, we will need three terminals.

In addition, **we request that the documents listed in Exhibit B be provided to us on a rolling basis as they are compiled or reports are run, to be completed no later than March 2, 2020.**

Thank you for your assistance in facilitating our visit. Please call me if you have any questions.

Sincerely,



Corene Kendrick
Staff Attorney

cc: All counsel

Exhibit A: Tour Participant Authorization Information

Maya Abela
DOB: [REDACTED]
Driver's License: [REDACTED]
Bar #: AZ 027232

Tania Amarillas
DOB: [REDACTED]
Driver's license: [REDACTED]

Casey Arellano
DOB: [REDACTED]
Driver's license: [REDACTED]
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Yvette Borja
DOB: 5 [REDACTED]
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Eunice Cho
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David Fathi
DOB: [REDACTED]
Driver's License: [REDACTED]
Bar #: WA 24893

Amy Fettig
DOB: [REDACTED]
Driver's License: [REDACTED]
Bar #: DC 484883

Curtis Harris
DOB: [REDACTED]
Driver's License: [REDACTED]

Sey In
DOB: [REDACTED]
Driver's License: [REDACTED]
Bar #: AZ 035208

Corene Kendrick
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Driver's License: [REDACTED]
Bar #: CA 254501

Gosia Zawislak
DOB: [REDACTED]
Driver's License #: [REDACTED]
Bar #: AZ 028408

**Exhibit B: Documents Requested in Advance of Tour
(Delivery on a rolling basis, to be completed no later than March 2, 2020)**

Health Care Documents

1. A list of all requests for specialty referral submitted to UM for patients at ASPC-Florence from November 1, 2019 to February 15, 2020, including (a) name and ADC number of patient; (b) specialty type; (c) request status (routine, urgent, or emergent); (d) status of request as of the date the report is run.
2. A list of all pending dental appointments, including (a) name and ADC number of patient; (b) request status (routine, urgent, emergent); (c) date of request or referral; (d) status of request, as of the date the report is run.
3. A list of all insulin-dependent diabetics incarcerated at ASPC-Florence as of January 31, 2020, or the date of the report, including name and ADC number of the patient.
4. Emergency transport reports from November 1, 2019, through the date the report is run.
5. Outside hospitalization reports from November 1, 2019, through the date the report is run.
6. All Information Reports written by custody staff assigned to work at all medical clinics and special needs units, and the infirmary (IPC), at ASPC-Florence from November 1, 2019 through February 15, 2020.
7. Health care staffing report for January 2020 for each unit of ASPC-Florence, showing employee name, position, and days/hours actually worked.
8. A list of all patients for whom language interpretation (including but not limited to sign language interpretation) was used for a health care encounter from November 1, 2019, through the date the report is run, including the patient's name, ADC number, date of health care encounter, language interpreted, and name of interpreter.
9. Mental health watch logs and other documents sufficient to show compliance with PMs 94-95 for each watch unit from November 1, 2019 through the date the report is run.
10. Housing assignment log for all people designated MH-3 or higher, indicating whether each such person is SMI, as of the date the report is run.
11. List of all class members for whom a SMI determination was held at ASPC-Florence since January 1, 2019, through the date the report is run, including patient name, ADC number, and date of determination.

12. List of all class members for whom a PMRB hearing was held at ASPC-Florence since January 1, 2019, through the date the report is run, including patient name, ADC number, and date of determination.
13. A list (including housing location and date) of all people who have suffered a heat intolerance reaction from August 1, 2019, through the date the report is run.
14. Any lists maintained by ADC of people at ASPC-Florence who are vulnerable to heat injury as a result of taking psychotropic medications.

Maximum Custody Documents

15. Housing rosters for each maximum custody / detention unit at the Florence complex, identifying all people designated as SMI, as of the week of January 13, 2020, or the date the report is run.
16. A list of all prisoners held in maximum custody at the Florence complex including date classified to maximum custody and current step level under DI 326/DO 812.
17. Programming and Monthly Activity Schedules for all max custody and mental health units for November 2019 through February 2020.
18. Maximum Custody Daily Out-of-Cell Time Tracking forms for the week of January 13, 2020 for (a) five randomly-selected class members designated as SMI, and (b) five randomly-selected class members who are not SMI.
19. Program attendance/sign in sheets for the week of January 13, 2020, for all maximum custody units, including all DI 326/DO 812 programs, mental health programs, and any other programs occurring during that week in these units.
20. Any documentation for a warden certification that an individual security risk necessitated limitation or cancellation of out-of-cell time from November 1, 2019 through January 31, 2020 for all of the maximum custody units.
21. SIR packets, use of force review packets (if applicable), and incident videos (if applicable), for all use of force incidents involving people classified as SMI who were housed in maximum custody for November and December 2019.

Exhibit 2

(Redacted)

Request Date	Patient Name	ADC #	Request Type	Service Type	Priority	Request Status
11/01/19			Off-site Clinic	Cardiology	Routine	Consult Completed - Results Not Received
11/01/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
11/01/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
11/01/19			Off-site Clinic	Urology	Routine	Consult Completed- Practitioner Reviewed
11/01/19			Off-site Clinic	Pain Clinic	Routine	Authorization Obtained
11/01/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/02/19			Off-site Clinic	Physical Therapy	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Vascular Lab	Urgent	Discharged
11/04/19			Off-site Clinic	Cardiology	Urgent	Cancelled
11/04/19			Off-site Clinic	Vascular Lab	Routine	Cancelled
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult - Rescheduled
11/04/19			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Radiology	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	ENT	Routine	Authorization Obtained
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/04/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
11/05/19			On-site Clinic	Nephrology	Urgent	Cancelled
11/05/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Cardiology	Routine	Scheduled
11/05/19			Off-site Clinic	Cardiology	Routine	Scheduled
11/05/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Pain Clinic	Routine	Scheduled
11/05/19			On-site Clinic	Audiology	Urgent	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Cardiology	Urgent	Cancelled
11/05/19			Off-site Clinic	Dermatology	Routine	Consult Completed- Practitioner Reviewed
11/05/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
11/05/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
11/06/19			Off-site Clinic	Podiatry	Routine	Authorization Obtained
11/06/19			Off-site Clinic	General Surgery	Routine	Consult Completed - Results Not Received
11/06/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/06/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/06/19			Off-site Clinic	Infectious Disease Specialty	Routine	Cancelled
11/06/19			Off-site Clinic	Physical Therapy	Routine	Cancelled
11/06/19			Off-site Clinic	Orthotics	Routine	Consult Completed- Practitioner Reviewed
11/06/19			Off-site Clinic	Physical Therapy	Routine	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed

11/07/19			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/07/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Gastroenterology	Urgent	Consult Completed - Results Not Received
11/07/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/07/19			Off-site Clinic	Oral Surgery	Emergent	Cancelled
11/07/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed- Practitioner Reviewed
11/08/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/08/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/08/19			Off-site Clinic	Physical Therapy	Urgent	Cancelled
11/08/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/08/19			On-site Clinic	Audiology	Routine	Cancelled
11/10/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/10/19			Off-site Clinic	Radiology	Urgent	Cancelled
11/10/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
11/10/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/10/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/10/19			Off-site Clinic	Ophthalmology	Urgent	Alternative Treatment Accepted
11/10/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/10/19			Off-site Clinic	Orthopedics	Routine	Alternative Treatment Accepted
11/10/19			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
11/10/19			Off-site Clinic	Urology	Routine	Consult Completed- Practitioner Reviewed
11/11/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
11/11/19			Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/11/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/11/19			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
11/11/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/11/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed - Results Not Received
11/11/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed- Practitioner Reviewed
11/12/19			Off-site Clinic	ENT	Urgent	Consult Completed- Practitioner Reviewed
11/12/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/12/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/12/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/12/19			Off-site Clinic	General Surgery	Urgent	Cancelled
11/12/19			Off-site Clinic	ENT	Routine	Authorization Obtained
11/12/19			Off-site Clinic	Orthotics	Routine	Authorization Obtained
11/12/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Alternative Treatment Accepted
11/13/19			Off-site Clinic	Other	Routine	Authorization Obtained
11/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	Nephrology	Routine	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	Retinal Specialist	Urgent	Consult Completed- Practitioner Reviewed
11/13/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed

11/14/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/14/19			Off-site Clinic	Urology	Routine	Scheduled
11/14/19			Off-site Clinic	Neuro Surgery	Routine	Authorization Obtained
11/14/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/14/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Physical Therapy	Routine	Cancelled
11/15/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Cardiology	Routine	Authorization Obtained
11/15/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Neurology	Routine	Authorization Obtained
11/15/19			Off-site Clinic	Pain Clinic	Routine	Alternative Treatment Accepted
11/15/19			Off-site Clinic	Physical Therapy	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
11/15/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/16/19			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
11/16/19			Off-site Clinic	Orthotics	Urgent	Authorization Obtained
11/18/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/18/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
11/18/19			Off-site Clinic	Neurology	Routine	Authorization Obtained
11/18/19			Off-site Clinic	General Surgery	Routine	Scheduled
11/18/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/18/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/18/19			Off-site Clinic	Orthopedics	Routine	Consult Completed - Results Not Received
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Orthotics	Routine	Authorization Obtained
11/19/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed -Results Received
11/19/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Gastroenterology	Routine	Discharged
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Ophthalmology	Routine	Consult - Rescheduled
11/19/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Nephrology	Routine	Consult Occurred
11/19/19			Off-site Clinic	Cardiology	Routine	Cancelled
11/19/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Oral Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Radiation Oncology	Routine	Authorization Obtained
11/19/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
11/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/19/19			Off-site Clinic	Physical Therapy	Urgent	Consult Completed- Practitioner Reviewed

11/20/19			Off-site Clinic	Orthopedics	Urgent	Consult Completed- Practitioner Reviewed
11/20/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/20/19			Off-site Clinic	Orthopedics	Routine	Cancelled
11/20/19			On-site Clinic	Audiology	Routine	Authorization Obtained
11/20/19			Off-site Clinic	Retinal Specialist	Urgent	Consult Completed - Results Not Received
11/20/19			Off-site Clinic	Physical Therapy	Routine	Consult Completed- Practitioner Reviewed
11/21/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Alternative Treatment Accepted
11/21/19			Off-site Clinic	Rheumatology	Urgent	Consult Completed- Practitioner Reviewed
11/21/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
11/21/19			Off-site Clinic	Ophthalmology	Routine	Cancelled
11/21/19			Off-site Clinic	Hem/Oncology	Urgent	Cancelled
11/21/19			Off-site Clinic	Cardiology	Routine	Scheduled
11/21/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/21/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed - Results Not Received
11/21/19			Off-site Clinic	Gastroenterology	Routine	Cancelled
11/22/19			Off-site Clinic	Urology	Urgent	Cancelled
11/22/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
11/22/19			Off-site Clinic	Orthopedics	Routine	Deferred
11/22/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Deferred
11/22/19			Off-site Clinic	Hem/Oncology	Routine	Cancelled
11/22/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
11/22/19			Off-site Clinic	Neuro Surgery	Routine	Authorization Obtained
11/22/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
11/22/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed- Practitioner Reviewed
11/22/19			Off-site Clinic	Orthopedics	Routine	Consult Completed- Practitioner Reviewed
11/23/19			On-site Clinic	Medical	Routine	Clinical Coordinator Initiated
11/24/19			Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
11/25/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
11/25/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/25/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/25/19			Off-site Clinic	Cardiology	Routine	Cancelled
11/25/19			Off-site Clinic	Cardiology	Routine	Cancelled
11/25/19			Off-site Clinic	Cardiology	Routine	Cancelled
11/25/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/25/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
11/25/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
11/25/19			On-site Clinic	Audiology	Routine	Authorization Obtained
11/25/19			Off-site Clinic	Cardiology	Urgent	Discharged
11/25/19			Off-site Clinic	Cardiology	Urgent	Discharged
11/25/19			Off-site Clinic	Gastroenterology	Routine	Deferred
11/25/19			Off-site Clinic	Vascular Lab	Urgent	Authorization Obtained
11/25/19			Off-site Clinic	Orthopedics	Urgent	Consult Completed - Results Not Received
11/26/19			Off-site Clinic	Physical Therapy	Routine	Cancelled

11/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/26/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Dermatology	Routine	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
11/26/19			Off-site Clinic	Gastroenterology	Urgent	Scheduled
11/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
11/26/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Nephrology	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	General Surgery	Urgent	Consult Occurred
11/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Deferred
11/26/19			Off-site Clinic	Neurology	Urgent	Authorization Obtained
11/26/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
11/26/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
11/26/19			Off-site Clinic	Gastroenterology	Routine	Cancelled
11/27/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
11/27/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
11/27/19			Off-site Clinic	Urology	Routine	Scheduled
11/27/19			Off-site Clinic	Gastroenterology	Routine	Consult - Rescheduled
11/27/19			Off-site Clinic	Oral Surgery	Urgent	Deferred
11/27/19			Off-site Clinic	ENT	Urgent	Authorization Obtained
11/27/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
11/27/19			Off-site Clinic	Rheumatology	Routine	Authorization Obtained
11/27/19			Off-site Clinic	Gastroenterology	Urgent	Scheduled
11/27/19			Off-site Clinic	Dermatology	Routine	Consult Completed- Practitioner Reviewed
11/27/19			Off-site Clinic	Radiology	Routine	Consult Completed- Practitioner Reviewed
11/27/19			Off-site Clinic	Gastroenterology	Routine	Consult Completed- Practitioner Reviewed
11/27/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
11/27/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
11/30/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
11/30/19			Off-site Clinic	Infectious Disease Specialty	Urgent	Cancelled
11/30/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
11/30/19			Off-site Clinic	Cardiology	Routine	Consult - Rescheduled
11/30/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed -Results Received
12/01/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/01/19			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
12/02/19			Off-site Clinic	Cardiology	Routine	Consult Completed - Results Not Received
12/02/19			Off-site Clinic	ENT	Routine	Authorization Obtained
12/02/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/02/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/02/19			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed - Results Not Received
12/02/19			Off-site Clinic	Infectious Disease Specialty	Urgent	Cancelled
12/02/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/02/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/02/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/02/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed

12/02/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
12/02/19			Off-site Clinic	Radiology	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	General Surgery	Routine	Scheduled
12/03/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Deferred
12/03/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/03/19			Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Hem/Oncology	Urgent	Deferred
12/03/19			Off-site Clinic	Hem/Oncology	Urgent	Cancelled
12/03/19			Off-site Clinic	Orthotics	Routine	Authorization Obtained
12/03/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
12/03/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
12/03/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/03/19			Off-site Clinic	Other	Routine	Consult Completed- Practitioner Reviewed
12/03/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/03/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/03/19			Off-site Clinic	Ophthalmology	Urgent	Authorization Obtained
12/03/19			Off-site Clinic	Cardiovascular Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/04/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/04/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/04/19			Off-site Clinic	ENT	Urgent	Consult Occurred
12/04/19			Off-site Clinic	ENT	Routine	Authorization Obtained
12/04/19			Off-site Clinic	General Surgery	Routine	Scheduled
12/04/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
12/04/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
12/04/19			Off-site Clinic	Oral Surgery	Urgent	Deferred
12/04/19			Off-site Clinic	Neurology	Urgent	Scheduled
12/04/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/05/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/05/19			Off-site Clinic	Podiatry	Routine	Authorization Obtained
12/05/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/05/19			Off-site Clinic	Hand Surgery	Routine	Cancelled
12/05/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed- Practitioner Reviewed
12/05/19			Off-site Clinic	Urology	Routine	Scheduled
12/05/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
12/05/19			Off-site Clinic	Rheumatology	Urgent	Authorization Obtained
12/05/19			Off-site Clinic	Neuro Surgery	Urgent	Authorization Obtained
12/05/19			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
12/05/19			Off-site Clinic	ENT	Urgent	Authorization Obtained
12/05/19			Off-site Clinic	Cardiology	Routine	Consult Completed - Results Not Received
12/05/19			Off-site Clinic	Cardiology	Routine	Consult Completed - Results Not Received
12/06/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/06/19			Off-site Clinic	Pain Clinic	Routine	Authorization Obtained
12/06/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/07/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/07/19			Off-site Clinic	Gastroenterology	Urgent	Scheduled

12/07/19			Off-site Clinic	Plastic Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/07/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/07/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/07/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
12/07/19			Off-site Clinic	Pain Clinic	Routine	Authorization Obtained
12/08/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/08/19			Off-site Clinic	Rheumatology	Routine	Authorization Obtained
12/08/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed -Results Received
12/08/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed -Results Received
12/08/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
12/08/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
12/08/19			Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
12/08/19			Off-site Clinic	General Surgery	Urgent	Authorization Obtained
12/08/19			Off-site Clinic	Cardiovascular Surgery	Urgent	Authorization Obtained
12/08/19			Off-site Clinic	Ophthalmology	Routine	Consult Completed- Practitioner Reviewed
12/08/19			Off-site Clinic	Orthopedics	Urgent	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	Neuro Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received
12/09/19			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	ENT	Urgent	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	Dermatology	Routine	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/09/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/09/19			Off-site Clinic	Urology	Urgent	Scheduled
12/09/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
12/10/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
12/10/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/10/19			Off-site Clinic	Urology	Urgent	Consult Completed -Results Received
12/10/19			Off-site Clinic	Nephrology	Urgent	Authorization Obtained
12/10/19			Off-site Clinic	Ophthalmology	Routine	Alternative Treatment Accepted
12/10/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/10/19			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
12/10/19			Off-site Clinic	Urology	Routine	Deferred
12/10/19			Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
12/10/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
12/10/19			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/10/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/10/19			Off-site Clinic	Neurology	Routine	Authorization Obtained
12/10/19			Off-site Clinic	General Surgery	Routine	Authorization Obtained
12/10/19			Off-site Clinic	Orthopedics	Urgent	Cancelled
12/10/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
12/11/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/11/19			Off-site Clinic	General Surgery	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Nephrology	Urgent	Cancelled
12/11/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/11/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Dermatology	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Urology	Urgent	Consult Completed - Results Not Received

12/11/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
12/11/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/11/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
12/11/19			Off-site Clinic	Orthopedics	Routine	Consult Completed- Practitioner Reviewed
12/12/19			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
12/12/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/12/19			Off-site Clinic	Vascular Lab	Urgent	Consult Completed - Results Not Received
12/12/19			Off-site Clinic	Orthopedics	Urgent	Authorization Obtained
12/12/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/12/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
12/12/19			Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
12/12/19			Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/12/19			Off-site Clinic	Hand Surgery	Urgent	Authorization Obtained
12/12/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/12/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/13/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
12/13/19			Off-site Clinic	Gastroenterology	Urgent	Authorization Obtained
12/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
12/13/19			Off-site Clinic	Hem/Oncology	Routine	Cancelled
12/13/19			Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Ophthalmology	Urgent	Scheduled
12/13/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/13/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/13/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	General Surgery	Routine	Consult Completed- Practitioner Reviewed
12/13/19			Off-site Clinic	Orthopedics	Urgent	Alternative Treatment Accepted
12/13/19			Off-site Clinic	Vascular Lab	Routine	Authorization Obtained
12/14/19			Off-site Clinic	Cardiology	Routine	Cancelled
12/15/19			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/16/19			Off-site Clinic	Cardiology	Urgent	Authorization Obtained
12/16/19			Off-site Clinic	Cardiology	Urgent	Authorization Obtained
12/16/19			Off-site Clinic	Oral Surgery	Routine	Authorization Obtained
12/16/19			Off-site Clinic	Vascular Lab	Urgent	Authorization Obtained
12/16/19			Off-site Clinic	Ophthalmology	Routine	Scheduled
12/16/19			Off-site Clinic	Podiatry	Routine	Authorization Obtained
12/16/19			Off-site Clinic	Oral Surgery	Urgent	Cancelled
12/16/19			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/16/19			Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
12/16/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/16/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/16/19			On-site Clinic	Audiology	Routine	Cancelled
12/16/19			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained

12/16/19				Off-site Clinic	Cardiology	Routine	Consult Completed- Practitioner Reviewed
12/16/19				Off-site Clinic	Vascular Lab	Urgent	Consult Completed- Practitioner Reviewed
12/16/19				Off-site Clinic	Nephrology	Urgent	Consult Completed- Practitioner Reviewed
12/16/19				Off-site Clinic	Vascular Lab	Routine	Authorization Obtained
12/16/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/16/19				Off-site Clinic	Gastroenterology	Routine	Cancelled
12/16/19				Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/16/19				Off-site Clinic	Ophthalmology	Urgent	Scheduled
12/16/19				On-site Clinic	Ophthalmology	Routine	Deferred
12/16/19				Off-site Clinic	Cardiology	Routine	Authorization Obtained
12/17/19				Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Oral Surgery	Routine	Cancelled
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Oral Surgery	Routine	Cancelled
12/17/19				Off-site Clinic	Urology	Urgent	Authorization Obtained
12/17/19				Off-site Clinic	Hem/Oncology	Routine	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Ophthalmology	Routine	Scheduled
12/17/19				Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
12/17/19				Off-site Clinic	General Surgery	Urgent	Cancelled
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
12/17/19				Off-site Clinic	Nephrology	Urgent	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Dermatology	Routine	Authorization Obtained
12/17/19				Off-site Clinic	Ophthalmology	Routine	Scheduled
12/17/19				Off-site Clinic	Cardiology	Urgent	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Gastroenterology	Urgent	Cancelled
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/17/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
12/18/19				Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
12/18/19				Off-site Clinic	Radiation Oncology	Urgent	Consult Completed- Practitioner Reviewed
12/18/19				Off-site Clinic	Urology	Urgent	Scheduled
12/18/19				Off-site Clinic	General Surgery	Routine	Cancelled
12/18/19				Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
12/18/19				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/18/19				Off-site Clinic	Nephrology	Urgent	Authorization Obtained
12/18/19				Off-site Clinic	General Surgery	Routine	Cancelled
12/18/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/18/19				Off-site Clinic	General Surgery	Routine	Authorization Obtained
12/18/19				Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/18/19				Off-site Clinic	Retinal Specialist	Routine	Authorization Obtained
12/18/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
12/18/19				Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/19/19				Off-site Clinic	Cardiology	Routine	Authorization Obtained
12/19/19				Off-site Clinic	Hem/Oncology	Urgent	Scheduled
12/19/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/19/19				On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
12/19/19				Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/19/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed -Results Received

12/19/19			Off-site Clinic	Ophthalmology	Routine	Scheduled
12/19/19			On-site Clinic	Audiology	Routine	Scheduled
12/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/19/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/20/19			Off-site Clinic	Nephrology	Routine	Cancelled
12/20/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/20/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/20/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/20/19			Off-site Clinic	Cardiology	Routine	Alternative Treatment Accepted
12/20/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/20/19			Off-site Clinic	Urology	Routine	Consult Completed- Practitioner Reviewed
12/20/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/20/19			Off-site Clinic	Vascular Lab	Urgent	Scheduled
12/21/19			Off-site Clinic	Urology	Routine	Scheduled
12/21/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/21/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/22/19			Off-site Clinic	Dermatology	Routine	Authorization Obtained
12/22/19			Off-site Clinic	Hem/Oncology	Routine	Scheduled
12/22/19			Off-site Clinic	Cardiology	Urgent	Authorization Obtained
12/23/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/23/19			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
12/23/19			Off-site Clinic	Retinal Specialist	Routine	Authorization Obtained
12/23/19			Off-site Clinic	Ophthalmology	Routine	Scheduled
12/23/19			Off-site Clinic	Dermatology	Routine	Authorization Obtained
12/23/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/23/19			Off-site Clinic	General Surgery	Routine	Authorization Obtained
12/23/19			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
12/23/19			Off-site Clinic	Cardiology	Routine	Authorization Obtained
12/23/19			Off-site Clinic	Orthopedics	Routine	Alternative Treatment Accepted
12/23/19			Off-site Clinic	Nephrology	Routine	Authorization Obtained
12/23/19			Off-site Clinic	Other	Urgent	Authorization Obtained
12/24/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/24/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/24/19			Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
12/24/19			Off-site Clinic	Ophthalmology	Routine	Scheduled
12/24/19			Off-site Clinic	Hand Surgery	Urgent	Authorization Obtained
12/24/19			Off-site Clinic	Cardiology	Urgent	Authorization Obtained
12/24/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received
12/24/19			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
12/24/19			Off-site Clinic	Ophthalmology	Routine	Scheduled
12/26/19			Off-site Clinic	Other	Routine	Authorization Obtained
12/26/19			Off-site Clinic	Cardiology	Routine	Scheduled
12/26/19			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
12/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed -Results Received
12/26/19			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
12/26/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/27/19			Off-site Clinic	Hem/Oncology	Urgent	Deferred
12/27/19			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received

12/28/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed- Practitioner Reviewed
12/28/19				Off-site Clinic	Cardiology	Urgent	Authorization Obtained
12/29/19				Off-site Clinic	Cardiology	Routine	Scheduled
12/29/19				Off-site Clinic	Urology	Urgent	Cancelled
12/29/19				Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/29/19				Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
12/29/19				Off-site Clinic	Ophthalmology	Routine	Scheduled
12/29/19				Off-site Clinic	Ophthalmology	Routine	Cancelled
12/30/19				Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
12/30/19				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
12/30/19				Off-site Clinic	Dermatology	Routine	Authorization Obtained
12/30/19				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
12/30/19				Off-site Clinic	Orthotics	Routine	Authorization Obtained
12/30/19				Off-site Clinic	Neuro Surgery	Urgent	Authorization Obtained
12/30/19				Off-site Clinic	Oral Surgery	Routine	Alternative Treatment Accepted
12/30/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
12/30/19				Off-site Clinic	Oral Surgery	Routine	Alternative Treatment Accepted
12/30/19				Off-site Clinic	Gastroenterology	Urgent	Authorization Obtained
12/30/19				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
12/30/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
12/31/19				Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
12/31/19				Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
12/31/19				Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
12/31/19				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
12/31/19				Off-site Clinic	Orthopedics	Routine	Authorization Obtained
12/31/19				Off-site Clinic	Oral Surgery	Routine	Cancelled
12/31/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/31/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/31/19				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
12/31/19				Off-site Clinic	Oral Surgery	Routine	Cancelled
01/01/20				Off-site Clinic	Urology	Routine	Scheduled
01/01/20				Off-site Clinic	General Surgery	Urgent	Deferred
01/01/20				Off-site Clinic	General Surgery	Urgent	Cancelled
01/02/20				Off-site Clinic	Urology	Routine	Authorization Obtained
01/02/20				Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
01/02/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
01/02/20				Off-site Clinic	Neurology	Urgent	Authorization Obtained
01/02/20				Off-site Clinic	Ophthalmology	Routine	Scheduled
01/02/20				Off-site Clinic	Ophthalmology	Routine	Consult Completed -Results Received
01/02/20				Off-site Clinic	Podiatry	Urgent	Consult Occurred
01/02/20				Off-site Clinic	Ophthalmology	Urgent	Authorization Obtained
01/03/20				Off-site Clinic	Oral Surgery	Urgent	Consult Completed- Practitioner Reviewed
01/03/20				Off-site Clinic	Urology	Urgent	Consult Completed- Practitioner Reviewed
01/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
01/03/20				Off-site Clinic	Gastroenterology	Routine	Scheduled
01/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
01/03/20				Off-site Clinic	Urology	Urgent	Scheduled
01/04/20				Off-site Clinic	Urology	Urgent	Scheduled
01/04/20				Off-site Clinic	Nephrology	Urgent	Authorization Obtained

01/05/20			Off-site Clinic	Ophthalmology	Routine	Scheduled
01/05/20			Off-site Clinic	Vascular Lab	Routine	Authorization Obtained
01/05/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/05/20			Off-site Clinic	Cardiology	Routine	Scheduled
01/05/20			Off-site Clinic	Ophthalmology	Routine	Scheduled
01/05/20			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Gastroenterology	Routine	Scheduled
01/06/20			Off-site Clinic	Dermatology	Routine	Authorization Obtained
01/06/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Hem/Oncology	Emergent	Consult Completed - Results Not Received
01/06/20			Off-site Clinic	Neuro Surgery	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Urology	Urgent	Scheduled
01/06/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
01/06/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Neuro Surgery	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
01/06/20			Off-site Clinic	Ophthalmology	Routine	Scheduled
01/06/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Orthopedics	Urgent	Deferred
01/06/20			Off-site Clinic	Cardiology	Urgent	Scheduled
01/06/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
01/06/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/06/20			Off-site Clinic	Podiatry	Routine	Authorization Obtained
01/06/20			Off-site Clinic	Urology	Routine	Authorization Obtained
01/07/20			Off-site Clinic	Other	Urgent	Authorization Obtained
01/07/20			Off-site Clinic	Hand Surgery	Routine	Scheduled
01/07/20			On-site Clinic	Audiology	Routine	More Information Provided
01/07/20			Off-site Clinic	Gastroenterology	Urgent	Scheduled
01/07/20			Off-site Clinic	Gastroenterology	Urgent	Scheduled
01/07/20			Off-site Clinic	Sleep Study	Routine	Authorization Obtained
01/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
01/07/20			Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/07/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/07/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/07/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
01/08/20			Off-site Clinic	Pulmonology	Urgent	Authorization Obtained
01/08/20			Off-site Clinic	Hand Surgery	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Oral Surgery	Routine	Alternative Treatment Accepted
01/08/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Vascular Lab	Urgent	Cancelled
01/08/20			Off-site Clinic	Ophthalmology	Urgent	Cancelled
01/08/20			Off-site Clinic	Gastroenterology	Routine	Scheduled
01/08/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Infectious Disease Specialty	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained

01/08/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
01/08/20			Off-site Clinic	Urology	Urgent	Alternative Treatment Accepted
01/08/20			Off-site Clinic	Neuro Surgery	Urgent	Authorization Obtained
01/08/20			Off-site Clinic	ENT	Urgent	Authorization Obtained
01/08/20			Off-site Clinic	Dermatology	Urgent	Consult Completed- Practitioner Reviewed
01/08/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received
01/08/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/08/20			Off-site Clinic	Dermatology	Routine	Authorization Obtained
01/09/20			Off-site Clinic	Orthopedics	Urgent	Authorization Obtained
01/09/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/09/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/09/20			Off-site Clinic	Hand Surgery	Routine	Authorization Obtained
01/09/20			Off-site Clinic	Oral Surgery	Routine	Authorization Obtained
01/09/20			Off-site Clinic	Nephrology	Routine	Alternative Treatment Accepted
01/09/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/09/20			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
01/09/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
01/09/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
01/09/20			On-site Clinic	Radiology	Routine	Medical Necessity Met
01/09/20			Off-site Clinic	Hand Surgery	Urgent	Consult Completed- Practitioner Reviewed
01/09/20			Off-site Clinic	Physical Therapy	Urgent	Authorization Obtained
01/09/20			Off-site Clinic	Hand Surgery	Routine	Scheduled
01/10/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/10/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Medical Necessity Met
01/10/20			Off-site Clinic	Infectious Disease Specialty	Urgent	Consult Completed- Practitioner Reviewed
01/10/20			Off-site Clinic	Hem/Oncology	Routine	Referred to UM Team for Review
01/10/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/10/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/10/20			Off-site Clinic	Radiology	Routine	Referred to UM Team for Review
01/11/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/11/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Discharged
01/11/20			Off-site Clinic	General Surgery	Urgent	Authorization Obtained
01/11/20			Off-site Clinic	Plastic Surgery	Routine	Authorization Obtained
01/12/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/13/20			Off-site Clinic	Hem/Oncology	Routine	Authorization Obtained
01/13/20			Off-site Clinic	Gastroenterology	Urgent	Deferred
01/13/20			Off-site Clinic	Gastroenterology	Urgent	Deferred
01/13/20			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed -Results Received
01/13/20			Off-site Clinic	Orthotics	Routine	Deferred
01/13/20			Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
01/13/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Medical Necessity Met
01/13/20			Off-site Clinic	Urology	Urgent	Scheduled
01/13/20			Off-site Clinic	Orthopedics	Urgent	Scheduled
01/13/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/13/20			On-site Clinic	Radiology	Urgent	Consult Completed- Practitioner Reviewed
01/13/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/14/20			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed - Results Not Received
01/14/20			Off-site Clinic	ENT	Urgent	Authorization Obtained

01/14/20			Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Ophthalmology	Routine	Scheduled
01/14/20			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
01/14/20			Off-site Clinic	Vascular Lab	Urgent	Authorization Obtained
01/14/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/14/20			Off-site Clinic	General Surgery	Urgent	Consult Completed- Practitioner Reviewed
01/14/20			Off-site Clinic	Nephrology	Urgent	Authorization Obtained
01/14/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Scheduled
01/14/20			Off-site Clinic	Radiology	Urgent	Consult Completed - Results Not Received
01/14/20			Off-site Clinic	Radiology	Urgent	Consult Completed - Results Not Received
01/14/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
01/15/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/15/20			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
01/15/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/15/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Consult Completed - Results Not Received
01/15/20			Off-site Clinic	General Surgery	Routine	Alternative Treatment Completed
01/15/20			Off-site Clinic	Neuro Surgery	Routine	Authorization Obtained
01/15/20			Off-site Clinic	Urology	Routine	Authorization Obtained
01/15/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/15/20			Off-site Clinic	Ophthalmology	Routine	Deferred
01/15/20			Off-site Clinic	General Surgery	Urgent	Consult Completed -Results Received
01/15/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/15/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/15/20			On-site Clinic	Audiology	Routine	Consult Completed- Practitioner Reviewed
01/16/20			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
01/16/20			Off-site Clinic	Ophthalmology	Urgent	Scheduled
01/16/20			Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
01/16/20			Off-site Clinic	Pulmonology	Urgent	Consult Completed - Results Not Received
01/16/20			Off-site Clinic	Hem/Oncology	Urgent	Scheduled
01/16/20			Off-site Clinic	ENT	Urgent	Authorization Obtained
01/16/20			Off-site Clinic	Hand Surgery	Urgent	More Information Provided
01/16/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
01/16/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
01/16/20			Off-site Clinic	Gastroenterology	Urgent	Deferred
01/16/20			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/16/20			Off-site Clinic	ENT	Routine	Medical Necessity Met
01/16/20			Off-site Clinic	Hem/Oncology	Urgent	Scheduled
01/17/20			Off-site Clinic	Neuro Surgery	Urgent	Authorization Obtained
01/17/20			Off-site Clinic	Other	Routine	Discussed with RMD
01/18/20			Off-site Clinic	Ophthalmology	Urgent	Scheduled
01/18/20			Off-site Clinic	Physical Therapy	Routine	Consult Completed- Practitioner Reviewed
01/18/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Cancelled
01/18/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
01/18/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/18/20			Off-site Clinic	Ophthalmology	Urgent	Scheduled

01/18/20			Off-site Clinic	Other	Routine	Authorization Obtained
01/18/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/19/20			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
01/19/20			Off-site Clinic	Orthotics	Routine	Authorization Obtained
01/19/20			Off-site Clinic	Orthotics	Routine	Deferred
01/19/20			Off-site Clinic	Gastroenterology	Urgent	Deferred
01/19/20			Off-site Clinic	Gastroenterology	Urgent	Authorization Obtained
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Deferred
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/19/20			Off-site Clinic	Neuro Surgery	Urgent	Alternative Treatment Accepted
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed -Results Received
01/19/20			Off-site Clinic	Orthotics	Routine	Alternative Treatment Recommended
01/19/20			Off-site Clinic	Gastroenterology	Urgent	Consult Completed- Practitioner Reviewed
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/19/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed -Results Received
01/20/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/20/20			Off-site Clinic	Gastroenterology	Routine	Scheduled
01/20/20			Off-site Clinic	Orthopedics	Urgent	Authorization Obtained
01/20/20			Off-site Clinic	Cardiology	Urgent	Authorization Obtained
01/20/20			Off-site Clinic	Plastic Surgery	Urgent	Authorization Obtained
01/20/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Scheduled
01/20/20			Off-site Clinic	Oral Surgery	Routine	Authorization Obtained
01/20/20			Off-site Clinic	Hem/Oncology	Urgent	Scheduled
01/20/20			Off-site Clinic	Ophthalmology	Routine	Scheduled
01/20/20			On-site Clinic	Infectious Disease Specialty	Urgent	Medical Necessity Met
01/21/20			Off-site Clinic	Cardiology	Routine	Deferred
01/21/20			Off-site Clinic	General Surgery	Urgent	Authorization Obtained
01/21/20			Off-site Clinic	General Surgery	Urgent	Cancelled
01/21/20			Off-site Clinic	Endocrinology	Routine	Cancelled
01/21/20			Off-site Clinic	Nephrology	Routine	Cancelled
01/21/20			Off-site Clinic	Vascular Lab	Urgent	Authorization Obtained
01/21/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/21/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/21/20			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/21/20			Off-site Clinic	Endocrinology	Urgent	Authorization Obtained
01/21/20			Off-site Clinic	Gastroenterology	Urgent	Cancelled
01/21/20			Off-site Clinic	Pulmonology	Urgent	Consult Completed - Results Not Received
01/22/20			Off-site Clinic	Radiation Oncology	Urgent	Scheduled
01/22/20			Off-site Clinic	Urology	Urgent	Authorization Obtained
01/22/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/22/20			Off-site Clinic	Dermatology	Routine	Authorization Obtained
01/22/20			Off-site Clinic	Orthopedics	Routine	Authorization Obtained
01/22/20			Off-site Clinic	Orthopedics	Urgent	Consult Completed- Practitioner Reviewed
01/22/20			Off-site Clinic	Urology	Routine	Consult Completed- Practitioner Reviewed
01/22/20			Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
01/22/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/22/20			Off-site Clinic	Pain Clinic	Routine	Alternative Treatment Completed
01/22/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated

01/22/20				Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Nephrology	Urgent	Authorization Obtained
01/22/20				Off-site Clinic	Hem/Oncology	Urgent	Deferred
01/22/20				Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/22/20				Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/22/20				Off-site Clinic	Vascular Lab	Routine	Consult Completed -Results Received
01/22/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/22/20				Off-site Clinic	Urology	Routine	Authorization Obtained
01/23/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/23/20				Off-site Clinic	Urology	Routine	Authorization Obtained
01/23/20				Off-site Clinic	Oral Surgery	Routine	Alternative Treatment Recommended
01/23/20				Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/23/20				Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/23/20				Off-site Clinic	Nephrology	Routine	Deferred
01/23/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/23/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Clinical Coordinator Initiated
01/23/20				Off-site Clinic	Hem/Oncology	Routine	Authorization Obtained
01/23/20				Off-site Clinic	Orthopedics	Routine	Consult Completed - Results Not Received
01/23/20				Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/23/20				Off-site Clinic	General Surgery	Routine	Authorization Obtained
01/23/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/24/20				Off-site Clinic	Cardiology	Routine	Cancelled
01/24/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Authorization Obtained
01/24/20				Off-site Clinic	Dermatology	Routine	Authorization Obtained
01/24/20				Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
01/24/20				Off-site Clinic	Ophthalmology	Urgent	Deferred
01/24/20				Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
01/24/20				Off-site Clinic	General Surgery	Routine	Deferred
01/24/20				Off-site Clinic	Orthopedics	Routine	Authorization Obtained
01/24/20				Off-site Clinic	Physical Therapy	Routine	Alternative Treatment Recommended
01/24/20				Off-site Clinic	Vascular Lab	Urgent	Consult Occurred
01/24/20				Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/25/20				Off-site Clinic	Physical Therapy	Routine	Alternative Treatment Accepted
01/25/20				Off-site Clinic	General Surgery	Routine	Referred to UM Team for Review
01/25/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
01/25/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
01/26/20				Off-site Clinic	Orthopedics	Routine	Discussed with RMD
01/26/20				Off-site Clinic	Hand Surgery	Routine	Authorization Obtained
01/26/20				Off-site Clinic	Physical Therapy	Routine	Alternative Treatment Recommended
01/26/20				Off-site Clinic	Vascular Lab	Routine	Authorization Obtained
01/27/20				Off-site Clinic	Hem/Oncology	Urgent	Consult Completed -Results Received
01/27/20				Off-site Clinic	Hem/Oncology	Urgent	Scheduled

01/27/20			Off-site Clinic	Hem/Oncology	Urgent	Consult Completed- Practitioner Reviewed
01/27/20			On-site Clinic	Infectious Disease Specialty	Routine	Authorization Obtained
01/27/20			Off-site Clinic	Gastroenterology	Routine	Discussed with RMD
01/27/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/27/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Clinical Coordinator Initiated
01/27/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/27/20			Off-site Clinic	Ophthalmology	Routine	Authorization Obtained
01/27/20			Off-site Clinic	Gastroenterology	Routine	Discussed with RMD
01/27/20			Off-site Clinic	Other	Urgent	Deferred
01/28/20			Off-site Clinic	ENT	Routine	Referred to UM Team for Review
01/28/20			Off-site Clinic	Ophthalmology	Urgent	Consult Completed- Practitioner Reviewed
01/28/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/28/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/28/20			Off-site Clinic	Urology	Routine	Medical Necessity Met
01/28/20			Off-site Clinic	Orthopedics	Routine	Deferred
01/28/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
01/28/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/28/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/28/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/28/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/28/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/28/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Medical Necessity Met
01/28/20			Off-site Clinic	Urology	Routine	Authorization Obtained
01/28/20			Off-site Clinic	Hand Surgery	Urgent	Authorization Obtained
01/28/20			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/28/20			Off-site Clinic	Urology	Routine	Authorization Obtained
01/28/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/28/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/28/20			Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
01/28/20			Off-site Clinic	Physical Therapy	Routine	Deferred
01/29/20			Off-site Clinic	Oral Surgery	Routine	Referred to UM Team for Review
01/29/20			Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
01/29/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
01/29/20			Off-site Clinic	Nephrology	Routine	Authorization Obtained
01/29/20			Off-site Clinic	Hem/Oncology	Routine	Deferred
01/29/20			Off-site Clinic	General Surgery	Routine	Need More Information
01/29/20			Off-site Clinic	Dermatology	Routine	Need More Information
01/29/20			Off-site Clinic	General Surgery	Routine	Referred to UM Team for Review
01/29/20			Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
01/29/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
01/29/20			Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
01/29/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
01/30/20			Off-site Clinic	Hem/Oncology	Urgent	Scheduled
01/30/20			Off-site Clinic	Ophthalmology	Urgent	Authorization Obtained
01/30/20			On-site Clinic	Medical	Routine	Cancelled
01/30/20			Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/30/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
01/30/20			Off-site Clinic	Cardiology	Routine	Authorization Obtained
01/30/20			Off-site Clinic	ENT	Routine	Referred to UM Team for Review

01/30/20				On-site Clinic	Medical	Routine	Cancelled
01/30/20				On-site Clinic	Infectious Disease Specialty	Urgent	Authorization Obtained
01/30/20				Off-site Clinic	Dermatology	Urgent	Authorization Obtained
01/30/20				Off-site Clinic	Gastroenterology	Routine	Referred to UM Team for Review
01/30/20				Off-site Clinic	Urology	Routine	Referred to UM Team for Review
01/30/20				Off-site Clinic	Physical Therapy	Routine	Authorization Obtained
01/30/20				Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
01/31/20				Off-site Clinic	Ophthalmology	Urgent	Authorization Obtained
01/31/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
01/31/20				Off-site Clinic	Gastroenterology	Urgent	Deferred
01/31/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review
01/31/20				Off-site Clinic	Nephrology	Urgent	Deferred
01/31/20				Off-site Clinic	Oral Surgery	Urgent	Authorization Obtained
01/31/20				Off-site Clinic	Cardiology	Urgent	Authorization Obtained
01/31/20				Off-site Clinic	Oral Surgery	Urgent	Consult Under Review
01/31/20				Off-site Clinic	Dermatology	Routine	Alternative Treatment Recommended
02/01/20				On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
02/01/20				Off-site Clinic	Other	Routine	Authorization Obtained
02/01/20				Off-site Clinic	Other	Routine	Authorization Obtained
02/01/20				Off-site Clinic	Gastroenterology	Routine	Authorization Obtained
02/01/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/01/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Alternative Treatment Accepted
02/01/20				Off-site Clinic	Orthopedics	Routine	Authorization Obtained
02/01/20				Off-site Clinic	Physical Therapy	Urgent	Alternative Treatment Accepted
02/01/20				Off-site Clinic	Hand Surgery	Urgent	Authorization Obtained
02/02/20				Off-site Clinic	Ophthalmology	Routine	Send to Clinical Coordinator
02/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
02/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Consult Completed- Practitioner Reviewed
02/03/20				Off-site Clinic	General Surgery	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Pulmonology	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Hem/Oncology	Urgent	Scheduled
02/03/20				Off-site Clinic	Orthopedics	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Endocrinology	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/03/20				Off-site Clinic	Vascular Lab	Routine	Referred to UM Team for Review
02/04/20				Off-site Clinic	Hem/Oncology	Urgent	Consult Completed - Results Not Received
02/04/20				Off-site Clinic	Orthotics	Routine	Referred to UM Team for Review
02/04/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/04/20				Off-site Clinic	Nephrology	Routine	Referred to UM Team for Review
02/04/20				Off-site Clinic	Hem/Oncology	Routine	Referred to UM Team for Review
02/04/20				Off-site Clinic	ENT	Urgent	Authorization Obtained
02/04/20				On-site Clinic	Infectious Disease Specialty	Urgent	Authorization Obtained
02/04/20				Off-site Clinic	Podiatry	Routine	UM Reviewed ATP Recommended
02/05/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/05/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Discussed with RMD
02/05/20				Off-site Clinic	Orthotics	Urgent	Authorization Obtained
02/05/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review

02/05/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
02/05/20			Off-site Clinic	Hem/Oncology	Urgent	Alternative Treatment Recommended
02/05/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/05/20			Off-site Clinic	General Surgery	Urgent	Authorization Obtained
02/05/20			Off-site Clinic	General Surgery	Urgent	Consult Completed -Results Received
02/05/20			Off-site Clinic	Orthopedics	Routine	Referred to UM Team for Review
02/06/20			Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
02/06/20			Off-site Clinic	Neurology	Routine	Referred to UM Team for Review
02/06/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
02/06/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Clinical Coordinator Initiated
02/06/20			Off-site Clinic	Radiation Oncology	Urgent	Scheduled
02/06/20			Off-site Clinic	Orthopedics	Urgent	Deferred
02/06/20			Off-site Clinic	ENT	Urgent	Medical Necessity Met
02/06/20			Off-site Clinic	Gastroenterology	Routine	Referred to UM Team for Review
02/06/20			Off-site Clinic	Vascular Lab	Urgent	Authorization Obtained
02/06/20			Off-site Clinic	Nephrology	Urgent	Authorization Obtained
02/06/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Cancelled
02/07/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/07/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/07/20			Off-site Clinic	Neurology	Urgent	Medical Necessity Met
02/07/20			Off-site Clinic	Cardiology	Urgent	Medical Necessity Met
02/07/20			Off-site Clinic	Ophthalmology	Urgent	Authorization Obtained
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Oral Surgery	Urgent	Medical Necessity Met
02/07/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Clinical Coordinator Initiated
02/07/20			Off-site Clinic	Urology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
02/07/20			Off-site Clinic	Hem/Oncology	Urgent	Authorization Obtained
02/07/20			Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Authorization Obtained
02/07/20			Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/07/20			Off-site Clinic	Urology	Urgent	Medical Necessity Met
02/08/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/08/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Clinical Coordinator Initiated
02/08/20			Off-site Clinic	Urology	Urgent	Referred to UM Team for Review
02/10/20			On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
02/10/20			On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/10/20			Off-site Clinic	Gastroenterology	Urgent	Cancelled
02/10/20			Off-site Clinic	Hem/Oncology	Urgent	Referred to UM Team for Review
02/10/20			Off-site Clinic	Endocrinology	Routine	Referred to UM Team for Review

02/10/20				Off-site Clinic	Hand Surgery	Routine	Consult Completed- Practitioner Reviewed
02/10/20				Off-site Clinic	Other	Routine	Referred to UM Team for Review
02/10/20				On-site Clinic	Audiology	Routine	Clinical Coordinator Initiated
02/10/20				Off-site Clinic	Dermatology	Urgent	Referred to UM Team for Review
02/10/20				Off-site Clinic	Audiology	Routine	Deferred
02/10/20				On-site Clinic	Audiology	Routine	Referred to UM Team for Review
02/10/20				Off-site Clinic	Hem/Oncology	Urgent	Deferred
02/10/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review
02/10/20				Off-site Clinic	Pain Clinic	Routine	Referred to UM Team for Review
02/10/20				Off-site Clinic	Urology	Routine	Consult Under Review
02/11/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Hem/Oncology	Urgent	Referred to UM Team for Review
02/11/20				Off-site Clinic	Hand Surgery	Routine	Deferred
02/11/20				Off-site Clinic	Orthotics	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Gastroenterology	Urgent	Send to Clinical Coordinator
02/11/20				Off-site Clinic	ENT	Routine	Referred to UM Team for Review
02/11/20				Off-site Clinic	Hem/Oncology	Urgent	Referred to UM Team for Review
02/12/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Physical Therapy	Routine	Deferred
02/12/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	General Surgery	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Physical Therapy	Routine	Referred to UM Team for Review
02/12/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/12/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Hem/Oncology	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Other	Urgent	Referred to UM Team for Review
02/12/20				On-site Clinic	Infectious Disease Specialty	Routine	Referred to UM Team for Review
02/12/20				On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/12/20				Off-site Clinic	ENT	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Vascular Lab	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Cardiology	Urgent	Referred to UM Team for Review
02/12/20				Off-site Clinic	Hand Surgery	Routine	Referred to UM Team for Review
02/12/20				Off-site Clinic	Ophthalmology	Routine	Referred to UM Team for Review
02/13/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	Cardiology	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	Ophthalmology	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/13/20				Off-site Clinic	Hem/Oncology	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	ENT	Urgent	Referred to UM Team for Review
02/13/20				Off-site Clinic	Orthopedics	Routine	Referred to UM Team for Review
02/13/20				Off-site Clinic	Cardiology	Routine	Referred to UM Team for Review
02/13/20				Off-site Clinic	General Surgery	Routine	Referred to UM Team for Review
02/13/20				Off-site Clinic	Other	Routine	Referred to UM Team for Review

02/13/20	[REDACTED]	[REDACTED]	Off-site Clinic	Gastroenterology	Urgent	Referred to UM Team for Review
02/13/20	[REDACTED]	[REDACTED]	Off-site Clinic	General Surgery	Urgent	Authorization Obtained
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Gastroenterology	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Dermatology	Urgent	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	On-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Oral Surgery	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Radiology	Urgent	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Radiology	Urgent	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Pulmonology	Urgent	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Radiology	Urgent	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/14/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Urgent	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Cardiology	Routine	Clinical Coordinator Initiated
02/15/20	[REDACTED]	[REDACTED]	Off-site Clinic	Hem/Oncology	Urgent	Clinical Coordinator Initiated

Exhibit 3

(Redacted)



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VIA EMAIL ONLY

March 18, 2020

Mr. Timothy Bojanowski
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 3100 West Ray Road, Suite 300
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 tbojanowski@strucklove.com

RE: *Parsons v. Shinn*, 2:12-CV-00601
 Class Member in Need of Medical Care
 ██████████, ADC ██████████, Florence - South

Dear Mr. Bojanowski:

We write on behalf of ██████████ a 76-year-old class member with B-cell lymphoma. We have written to you with concerns about delays in Mr. ██████████'s medical care numerous times. Unfortunately, it appears that those delays continue.

On January 5, 2020, NP Hahn submitted a routine request for a gastroenterology consult for "HIDA Scan possible gallbladder. Hida scan should be completed prior to follow up consult." The request was authorized on January 21, 2020, but it does not appear to have been completed or even scheduled, in violation of Performance Measure 51.

01/05/2020	Off-site Clinic	Gastroenterology		Routine	Authorization Obtained
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Procedure Requested Comments

01/19/2020 - APPROVED for GI Follow Up per email decision from Dr. Whalen.

AUTH # OP1882822231 thru 04/05/2020.

GI with Dr. Reddy to be scheduled for February. 2020 per Dr. Reddy. inmate has consult placed for HIDA Scan possible gallbladder. Hida scan should be completed prior to follow upconsult
 TimeStamp: 5 January 2020 12:39:59 --- User: Betty Hahn (HAHBE01)

Mr. Timothy Bojanowski
 Re: ██████████, ADC ██████████
 March 18, 2020
 Page 2

Action Taken (1 - 4 of 4)					
Date	Time	Type	Reason	By Staff	Forward To Staff
01/21/2020	14:35:51	Authorization Obtained	See Comments	Yates, Brenda	
01/19/2020	12:54:10	Discussed with RMD	See Comments	Sadawi, Gwen	Yates, Brenda
01/17/2020	11:11:14	Consult Under Review	See Comments	Sadawi, Gwen	Yates, Brenda
01/06/2020	13:46:08	Referred to UM Team for Review	See Comments	Yates, Brenda	

On February 7, 2020, NP Weigel submitted an urgent request for a urology consult to address “persistent testicular pain, per oncology recommendations.” The request was authorized on February 21, 2020, but again it has not been completed or even scheduled, in violation of Performance Measure 50.

02/07/2020	Off-site Clinic	Urology		Urgent	Authorization Obtained
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Procedure Requested Comments					
Rec'd approval via email from medical director for urology consult					
Auth# OP1913599590 thru 5/7/20					
please, schedule a urology evaluation for persistent testicular pain, per oncology recommendations. Please, attach US results					

Action Taken (1 - 5 of 5)					
Date	Time	Type	Reason	By Staff	Forward To Staff
02/21/2020	14:08:13	Authorization Obtained	See Comments	Yates, Brenda	
02/14/2020	15:06:54	Medical Necessity Met	Clinical Findings	Williams, Joylyn, RN	Yates, Brenda
02/14/2020	13:32:37	Consult Under Review	Clinical Findings	Williams, Joylyn, RN	
02/10/2020	06:53:51	Referred to UM Team for Review	See Comments	Yates, Brenda	
02/07/2020	14:14:15	Clinical Coordinator Initiated	Clinical Findings	Weigel, Natalya	

On February 11, 2020, NP Weigel submitted an urgent request for a follow-up hem/oncology consult, as recommended by the specialist. The request was authorized on February 21, 2020, but this request also has not been completed or scheduled, in violation of Performance Measure 50.

02/11/2020	Off-site Clinic	Hem/Oncology		Urgent	Authorization Obtained
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Mr. Timothy Bojanowski
 Re: [REDACTED], ADC [REDACTED]
 March 18, 2020
 Page 3

Procedure Requested Comments

Rec'd approval via email from medical director for Hem/Oncology follow up visit.

Auth# OP1919206437 thru 4/11/20

please, schedule a f/u appointment with oncology, as recommended

Action Taken (1 - 5 of 5)

Date	Time	Type	Reason	By Staff	Forward To Staff
02/21/2020	14:10:09	Authorization Obtained	See Comments	Yates, Brenda	
02/20/2020	10:51:36	Medical Necessity Met	Clinical Findings	Williams, Joylyn, RN	Yates, Brenda
02/20/2020	09:45:05	Consult Under Review	Clinical Findings	Williams, Joylyn, RN	
02/12/2020	12:48:18	Referred to UM Team for Review	See Comments	Yates, Brenda	
02/11/2020	13:23:28	Clinical Coordinator Initiated	Clinical Findings	Weigel, Natalya	

We request that all authorized specialty consults be scheduled and completed without further delay. We also are concerned about Mr. [REDACTED]'s health if there is a COVID-19 outbreak in the community or in the prison. He is at a higher risk of getting very sick or dying from the disease. We request that all appropriate COVID-19 precautions be taken and that a plan be developed to ensure his continued access to necessary specialty care in the event of foreseeable staffing reductions and reduced access to community hospitals.

Thank you for your prompt attention to this matter.

Sincerely yours,



Tania Amarillas
 Investigator



Rita Lomio
 Staff Attorney

cc: Mr. [REDACTED]

Exhibit 4

(Redacted)



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VIA EMAIL ONLY

March 18, 2020

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tbojanowski@strucklove.com

RE: *Parsons v. Shinn*, 2:12-CV-00601
Class Member in Need of Medical Care
██████████, ADC ██████████ Florence - Central

Dear Mr. Bojanowski:

We write regarding ██████████, a 79-year-old class member. Plaintiffs' counsel met ██████████ last week while at ASPC-Florence.

On December 17, 2019, while incarcerated in Central Arizona Correctional Facility (CACF), ██████████ saw an oncologist after a provider noted that he had lost 50 pounds over two months. The oncologist noted results of a CT scan that showed masses in both lungs:

Diagnosis

lung masses bilateral

History of Present Illness

None is an inmate since the 1980s. He reported impaired hearing some time in 10/2019 and underwent ear irrigation. He felt this wasn't working and there was a discussion about seeing ENT. He did not feel he needed to see a specialist. Therefore, he was evaluated by another provider at the correctional facility who noted the 50 pound weight loss in the past 2 months. He had a chest x ray done 10/28/19 which showed a LUL lung mass. Chest abdomen and pelvis ct was done 11/12/19 which showed a LUL lung mass 6 x 4 cm and a RUL lung mass 2.8 x 1.5 cm. There is local invasion into the left anterior first rib. There is also mediastinal adenopathy. Patient was advised to get a bx done and he is aware that malignancy is a concern. He has not been eating because of a metallic taste in the mouth. He is also very unsteady on his feet and has fallen three times. He has not gone to the ER.

Current Therapy

There are no active flowsheets for this patient.

The oncologist recommended that ██████████ go to the emergency room for a CT angiogram and lab work and concluded: "Based on results will discuss treatment options v. hospice."

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Mr. Timothy Bojanowski
 Re: [REDACTED] ADC [REDACTED]
 March 18, 2020
 Page 3

Nonetheless, [REDACTED]'s symptoms continued to worsen. On January 8, 2020, an ICS was initiated when staff found [REDACTED] on the floor and unresponsive, with a "fixed stare looking at the ceiling." Staff noted that [REDACTED] said, "I went home. It was nice."

Pr.	F.	R.	T.	Time.
SPO2% (if available):				
1st. 94%	2nd. 66%	3rd. 98%	I/m STATED "I WENT HOME. IT WAS NICE"	
Mental Status: <input type="checkbox"/> Alert <input type="checkbox"/> Stuporous				
<input type="checkbox"/> Unresponsive <input checked="" type="checkbox"/> Unresponsive				
Pupils: <input type="checkbox"/> Round <input type="checkbox"/> Equal <input type="checkbox"/> Non-reactive				
<input type="checkbox"/> Fixed <input checked="" type="checkbox"/> upon assessment				
Pulse: <input type="checkbox"/> Absent <input checked="" type="checkbox"/> Tachypnea <input type="checkbox"/> Irregular				
Injuries? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
If yes, describe:				
E: <input type="checkbox"/> Patient education provided				
15L OF O2 GIVEN WHEN O2 WAS 66% O2 ↑ TO 98%.				
WHEN MEDICAL ARRIVED I/m FOUND Laying on HIS back. RESPONSIVE. I/m STATED "lets go" + TRIED TO Sit up. upon arriving to medical, I/m's vitals were stable, however I/m's PUPILS were nonreactive + I/m only responsive to name & sternal rub. AFTER arriving to medical 2-3 minutes later I/m had a fixed stare looking at the ceiling, non-reactive PUPILS. non responsive to sternal rub. O2 applied at 15L + O2 ↑ TO 98%. I/m "jittery" + became A+Ox3 + responsive to questions.				
Call emergency ambulance				
Time called:				
By:				
Time arrive:				
Time transferred to hospital:				
Medical Staff Signature: [Signature]				
Title:				

Form: 305
 Authority: Protocol
 A12 Date: 4/1/2016

[REDACTED] went to the emergency room, and, on January 10, 2020, he transferred from CACF to the infirmary at ASPC-Florence, Central Unit. That same day, [REDACTED] saw the provider who noted,

*LUNG CANCER CONFIRMED BY BIOPSIES
 NO TREATMENT OF CANCER AS OF THIS DATE*

On January 15, 2020, the provider urgently requested a bone marrow biopsy:

Pt diagnosed with lung cancer, Stage.4. Rib biopsy has been recommended for definitive diagnosis to determine treatment. Wt loss and period of difficulty breathing. Lastly has positive chest x-ray.

....

Mr. Timothy Bojanowski
 Re: ██████████ ADC ██████████
 March 18, 2020
 Page 4

On February 13, 2020, ██████████ saw the surgeon for the biopsy. The surgeon suspected lung cancer but wrote that he was “not able to proceed with management without looking at the CT scan images” and also recommended a bronchoscopy.

Plan

CONCLUSION + PLAN: Patient presents with x-ray findings indicative of a 6 x 4 cm suspicious nodule in the left upper lobe and a 2.8 x 1.5 cm nodule in the right upper lobe. His history including his smoking history, weight loss etc. is strongly suspicious of lung cancer. I am not able to proceed with management without looking at the CT scan images. However, assuming the lesions are as reported, he will probably need to have a bronchoscopy to have a look at his vocal cords and any endobronchial lesions. A transbronchial biopsy and washing could possibly be done at that time. Additionally, if there is an easy access rib lesion then this obviously it should be considered for surgical biopsy. Finally, if the left upper lobe mass or right upper lobe mass are in a window accessible for transthoracic biopsy under CT scan this should be done. I will see the patient again or at minimum, have a look at his CT scans before I proceed with any further management.

On February 14, 2020, the provider submitted three urgent requests for diagnostic imaging (CT of the brain/head; CT of the chest; and ultrasound of the neck/head). On March 4, 2020, a nurse noted that ██████████ received the imaging. However, the status of the consult requests remains “Scheduled,” as seen below, and it does not appear that attempts were made to obtain the results of the tests or scan them to the electronic medical record.

Consultation Request (1 - 8 of 8)					
Request Date	Request Type	Service Type	Procedure Requested	Priority	Request Status
02/14/2020	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	CT Chest/Thorax	Urgent	Scheduled
02/14/2020	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	US Neck Head Soft Tissue	Urgent	Scheduled
02/14/2020	Off-site Clinic	Pulmononology	Bronchoscopy (bronchial alveolar lavage)	Urgent	Authorization Obtained
02/14/2020	Off-site Clinic	Diag:Radiology-MRI,UltrSnd,CAT	CT Brain/Head	Urgent	Scheduled
02/05/2020	Off-site Clinic	General Surgery		Urgent	Consult Completed - Results Not Received
01/22/2020	Off-site Clinic	Hem/Oncology		Urgent	Deferred
01/16/2020	Off-site Clinic	Hem/Oncology		Urgent	Scheduled
01/15/2020	Off-site Clinic	General Surgery	Biopsy, Bone Marrow	Urgent	Consult Completed- Practitioner Reviewed

Confusingly, on February 5, 2020, the provider submitted another urgent request for the surgeon, noting, “Consult General Surgery for Rib Biopsy Scheduled 2/13/20 at 0730.” The status of the request remains “Consult Completed - Results Not Received,” although it appears that the February 13, 2020, consult occurred.

Other specialty care appears to be delayed. On January 16, 2020, the provider submitted an urgent request for a hematology/oncology consult “to determine treatment”:

patient has appointment on 2-5 for Dr. Chang and a CT guided biopsy has been requested before appointment.

....

Mr. Timothy Bojanowski
Re: [REDACTED] ADC [REDACTED]
March 18, 2020
Page 5

Procedure Requested Comments

Approval per medical director (Dr. Whalen) for general surgery follow up

Auth# OP1886517857 thru 4/15/20

patient has appointment on 2-5 for Dr. Chang and a CT guided biopsy has been requested before appointment.

Pt diagnosed Lung Cancer Stage4. Rib biopsy recommended for definitive dx to determine treatment. Wt loss and SOB. + CR.

TimeStamp: 16 January 2020 11:14:42 --- User: Valerie Gilreath (GILVA01)

TimeStamp: 22 January 2020 07:02:08 --- User: BRENDA YATES (YATBR04)

The appointment was later scheduled for February 25, 2020, apparently due to the off-site specialist's availability.

Action Taken Comments

FIRST AVAILIABLE APPT, SCHEULED 2/25/20 @ 0730 W/ICC MESA

TimeStamp: 11 February 2020 14:42:50 --- User: Andrew Snyder (SNYAN01)

It appears that the oncology appointment did not occur as scheduled. The status of the appointment remains "Scheduled," but there is no indication when the appointment will occur, in violation of Performance Measure 50.

On February 14, 2020, the provider submitted an urgent request for the bronchoscopy recommended by the surgeon. The status of that request remains "Authorization Obtained," in violation of Performance Measure 50.

We are deeply concerned with the repeated delays in diagnosing and treating [REDACTED]. Unfortunately, this problem is not unique to him. Defendants' November 2019 compliance score at ASPC-Florence for Performance Measure 50 was 65%. Defendants stated in February 2020 that this is because "[t]he Florence facility had a finite capacity to transport inmates into the community for these services. This capacity was a constraint as it was less than what was required by the number of services needed. . . . Urgent consultations were not scheduled within 30 calendar days of the consultation due to demand outpacing available resources occurring with transportation issues and offsite provider availability." Doc. 3472-1 at 293-301. These problems will only be exacerbated by the COVID-19 pandemic.

Mr. Timothy Bojanowski
Re: [REDACTED] ADC [REDACTED]
March 18, 2020
Page 6

We request that medical staff immediately obtain the diagnostic imaging results and that those results be shared with the specialists. We also request that [REDACTED] receive the bronchoscopy and the recommended biopsy without further delay, and that a treatment plan be put in place. We also are concerned about [REDACTED]'s health if there is a COVID-19 outbreak in the community or in the prison. He is at a higher risk of getting very sick or dying from the disease. We ask that all appropriate COVID-19 precautions be taken.

Finally, [REDACTED] reported last week that he never went to school and cannot read or write. He said he thought he had cancer and that, although a provider comes by three times a week, the provider does not talk to him about his condition. Instead, medical staff simply say they have a plan but do not tell him anything specific about his condition or what the plan is. He reported that he has dizzy spells and passes out, that he cannot walk more than 20 feet, and that he remains in pain "24/7." We ask that medical staff verbally explain his medical condition and treatment plan in detail to him, and answer any questions he may have.

Thank you for your prompt attention to this matter.

Sincerely yours,



Amber Norris
Investigator



Rita Lomio
Staff Attorney

cc: [REDACTED]

Exhibit 5

(Redacted)



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VIA EMAIL ONLY

March 17, 2020

Updated on March 19, 2020, to include tour photographs

Mr. Timothy Bojanowski
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RE: *Parsons v. Shinn*, 2:12-CV-00601
Class Member in Need of Medical Care
██████████ ADC ██████████, Florence - South

Dear Mr. Bojanowski:

I write regarding ██████████ a 36-year-old man housed at ASPC-Florence. According to the Inmate Datasearch, Mr. ██████████ is scheduled to be released from prison in four months, on July 21, 2020. Since December 2018, my office has written to you repeatedly with concerns about indefensible delays in his medical care, including oncology and endocrinology specialty care, and apparent alterations to his medical record.¹

I saw Mr. ██████████ last week at ASPC-Florence. I was alarmed to see that his condition has deteriorated so significantly since I last saw him in December 2018. He was gaunt and his eyes were pushed out from his head. (Mr. ██████████ said that the optometrist told him in February that his uncontrolled thyroid disorder likely is the cause of his bulging eyes.) On both March 11 and 12, 2020, I observed sticky discharge from the stoma (opening) of his suprapubic catheter.² He was out of breath and panting after walking back to his dorm from the medical clinic. According to the medical record, Mr. ██████████ who is 5'11", has lost 38 pounds since I last saw him. He now weighs 127 pounds. He also is regularly experiencing tachycardia, which he has been told is because his thyroid is putting strain on his heart. The medical record documents elevated heart rates since 2017. Yesterday and today, for example, his pulse was recorded at 155 and 156 bpm.

¹ A district court recently identified additional anomalies in his medical record. See ██████████ ██████████

² I directed escort staff to photograph the stoma and discharge on both days. A photograph of the discharge is attached to this letter.

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Last week, I visited his dorm on South Unit, where a number of men are housed in close proximity to one another. The dorm was poorly ventilated. Other people housed there reported that the dorm is dirty, that the vents are not kept clean, and that dead pigeons sometimes are found in them. They reported that there sometimes is mold and that people suffer infections that they believe are the result of the poor conditions in the dorm.

Thyroid Disorder

According to the electronic medical record, Mr. [REDACTED] has an ENT appointment scheduled next month to evaluate him for a thyroidectomy, as had been recommended by an endocrinologist on January 8, 2020. The ENT consult request was submitted on an urgent basis on January 16, 2020, and is untimely pursuant to Performance Measure 50. In addition, a return visit to the endocrinologist has been authorized but not yet scheduled.

Lymphoma

Mr. [REDACTED] was seen at the Ironwood Cancer & Research Centers on October 2, 2019. The specialist wrote:

Plan

1. Hodgkins lymphoma lymphocyte predominant: I explained that this is an uncommon subtype of Hodgkin lymphoma. This subtype of HD represents a more indolent disease than classic HD. DUE to his symptoms of weight loss and night sweats, I asked him to get restaged with a repeat PET/CT scan. The PET/CT showed signs of a thymus gland that regenerated. The right inguinal adenopathy is not apparent on the recent pet/ct. I asked if there was adenopathy in this area at the time of his initial dx. If he had bulky adenopathy at that time, this may be an area of scar tissue. Pt is certain that this is new in the past week. Would refer back to Dr Whitman for a right inguinal excisional lymph node bx.
2. hyperthyroid: pt tachycardic on exam likely due to hyperthyroidism. He plans to see medical this week regarding this. He is aware that I would not manage thyroid meds.
3. ENSure: agree with ensure tid.
4. wheelchair for transportation
5. ? regenerated thymus gland: chest ct with contrast 3 months for follow up.

Dr. Whitman performed a biopsy on October 31, 2019. The specialist wrote on the pathology report, among other things, “[c]orrelation with the histologic findings is recommended.” It is unclear whether that was done. The provider, after reviewing the specialty report, entered only the following into the medical record:

Action Taken Comments

CONSULT COMPLETED REVIEWED DICATED NOTES CONTINUE TO MONITOR NO OTHER INDICATED NEED TO RETURN AT THEI VENTURE TO ONCOLOGY ACCPET SUTURE REMOVAL

TimeStamp: 7 November 2019 19:06:18 --- User: Betty Hahn (HAHBE01)

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In addition, I see no indication in the electronic medical record that a CT was ordered or a follow-up oncology visit was requested or scheduled, in violation of Performance Measure 52.

Suprapubic Catheter

Mr. ██████████ was seen by RN Owiti on February 19, 2020, after reporting “heavy discharge from suprapubic site.” The RN observed “[s]uprapubic hole with red tissue, evidence of brown discharge attached to the sides of the tube.” The RN noted a risk of infection, ordered a wound culture, and referred the case to the provider. On February 25, 2020, NP Weigel entered her review in the medical record, with a “Start Time” of 16:59:23, and an “End Time” of 16:59:40. It is not clear what, if anything, she reviewed. The “Subjective Notes,” “Objective Notes,” “Assessment Notes,” “Plan,” and “Education” fields all state only “no contact.” That same day, RN Thomas entered the following into the medical record: “verbal orders due to critical labs” and “culture MRSA +.” Mr. ██████████ was prescribed ciprofloxacin, an antibiotic, with an expiration date of March 3, 2020.

On March 4, 2020, NP Weigel renewed Mr. ██████████’s catheter supplies order.

Specify Comments
catheter supplies- per NP Weigel. Diagnosis supports. 31 Chloro prep applicators- 14 per week for 2x day use 31 ABD sterile pads 31 Small red bio hazard bags 4- 2 inch rolls paper tape 2- 8 fluid ounce Antimicrobial Soap

When I met with Mr. ██████████ last week, I observed continued discharge from his stoma. In addition, Mr. ██████████ reported that he has never received Chloro prep applicators at ASPC-Florence (although he did receive them previously when he was housed at ASPC-Eyman). He also reported that the 31 sterile pads per month are not sufficient given the discharge from his stoma, as he has to remove the pad to, for example, shower, and then place the dirty pad back over his stoma.

Severe Chest Pains

Mr. ██████████’s legal counsel in his individual lawsuit informed me that Mr. ██████████ began experiencing severe chest pains on Sunday, March 15, 2020, late at night, and that this pain began spreading down the left side of his body. On March 16, he was seen by RN Diaz, the Assistant Director of Nursing. RN Diaz reportedly tried to convince him that he was having muscle spasms and it was “nothing serious” because he was not experiencing a “shooting pain” or shortness of

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breath. (Mr. ██████████ reports that he experiences constant shortness of breath due to his thyroid condition.) Mr. ██████████'s blood pressure was measured at 130/73, and his heart rate was measured at 155 (7:11 am), 135 (8:18 am), 130 (12:39 pm), and 130 (6:55 pm). RN Diaz wrote in the medical record: "EKG performed, sinus tachycardia, moderate voltage criteria for LVH, may be normal variant. Borderline ECG. Weigel NP notified. Orders received." Mr. ██████████ was prescribed prednisone and was scheduled to see NP Weigel at 9:30 am this morning, but, as of 2:30 pm today, there is no indication in the medical record that the appointment occurred. Mr. ██████████'s vital signs were taken at 12:27 pm today, however. His temperature is listed at 100.0 F, and his pulse at 156 bpm.

* * * * *

I am deeply concerned by continued delays in Mr. ██████████'s medical care. Mr. ██████████ suffers from a number of serious, longstanding, and complicated medical conditions related to his history of lymphoma, thyroid disorder, and suprapubic catheter. I also am concerned about Mr. ██████████'s health if there is a COVID-19 outbreak in the community or in the prison. He is at a higher risk of getting very sick or dying from the disease. I ask that senior health care staff (1) review Mr. ██████████'s medical record, current treatment plan, living conditions, and pending off-site specialty appointments, and (2) ensure that he timely receives the care he needs, that all appropriate COVID-19 precautions are taken, and that all necessary medical care is able to continue in the event of a COVID-19 outbreak.

Thank you for your immediate attention to this matter.

Sincerely yours,



Rita Lomio
Staff Attorney

cc: Mr. ██████████



